

Looking to get more out of your health plan?

Visit the website made just for you:
anthem.com/shbp.

We created a website just for you — to help you better understand your plan, make the most of your benefits and find helpful information when and wherever you need it. You'll find interactive tools, health programs and much more, all built around your specific plan, in one convenient, secure and private spot.

First things first — register! It only takes a minute or two:

1. Go to anthem.com/shbp.
2. In the *Member Log-in* area, select **Register Now** and follow the prompts.
3. Set up a username and password using the group number listed on your SHBP member ID card.
4. Be sure to provide your email address so we can send you important updates and information.

Next, see all you can do:

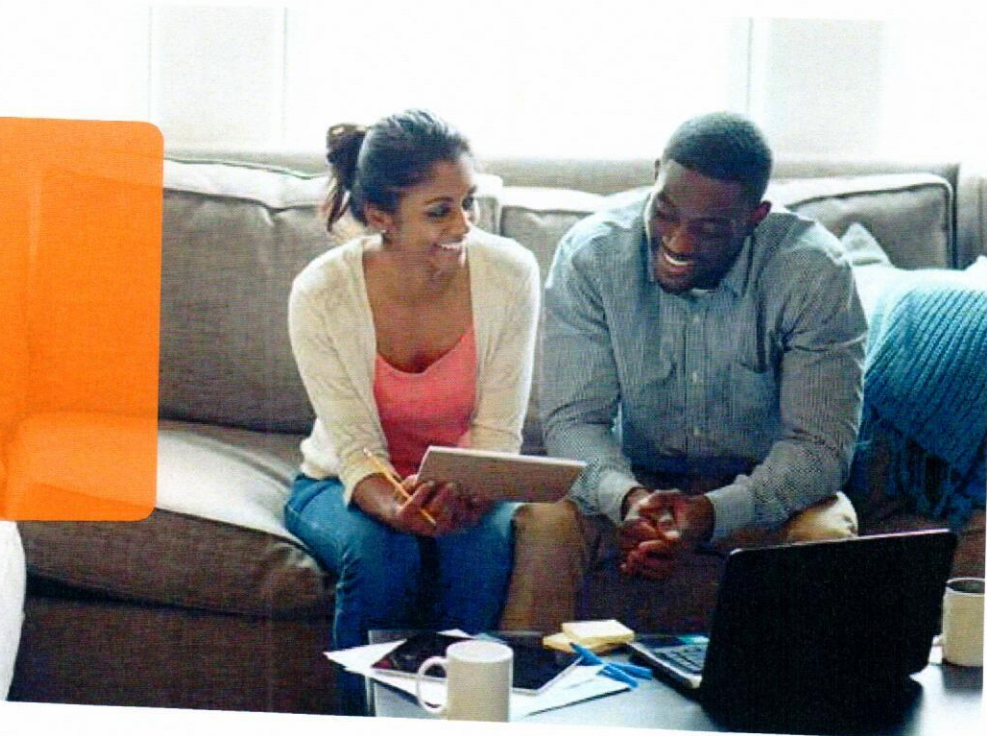
- Check the status of a claim.
- Compare costs for a medical procedure at hospitals and facilities with the **Engage** tool.
- Review your claim recap.
- Learn more about our **Personal Health Coach** programs.
- Request a new member ID card and print a temporary one.

Go to anthem.com/shbp
to view engaging videos
and guides that can help
you better understand
your benefits.

Updates!

We're always updating, adding and improving our online tools and programs to help make your life easier. Now it's your turn. To make sure you have the best online experience, update your current Web browser to get the latest version.

Get the most out
of your plan when
you register at
anthem.com/shbp



Find a doctor, specialist, hospital or facility online, anytime.

1. Go to anthem.com/shbp.
2. Log in using your member username and password or register if you do not have an account.
3. Select **Find a Doctor**.
4. Choose what kind of doctor or health professional you want to find.
5. Enter your city and state or ZIP.
6. Select **Search**.

View the amount of credits in your account.

Keep track of your well-being credits by following these simple steps:

- Log in to anthem.com/shbp.
- Select the **Benefits** tab.
- Then select the **HRA** or **MIA** tab. Note: the MyIncentive Account (MIA) is a spending account tied to the HMO plan.
- Scroll down to view all the transactions in your account:
 - You'll see all the well-being incentive credits deposited by date.
 - You'll see all claims processed by date.

We've got a mobile app just for you!

Manage your health coverage wherever you go with the Engage app for the iPhone® or Android®:

- Get a virtual ID card.
- Find a doctor, hospital, or urgent care center and get directions from wherever you are.
- Get costs for care on the spot.

Get the app!

Visit the App StoreSM or Google PlayTM and search for Engage. You can also use this QR code:



If you don't have a QR code reader, you can download the free ScanLife QR Reader app to your mobile device.



Administered by
Anthem

Meet Engage, your personalized health assistant

Engage will help you get the most out of your health plan and benefits so you can be confident you're making the best choices for your health.

Register for Engage at

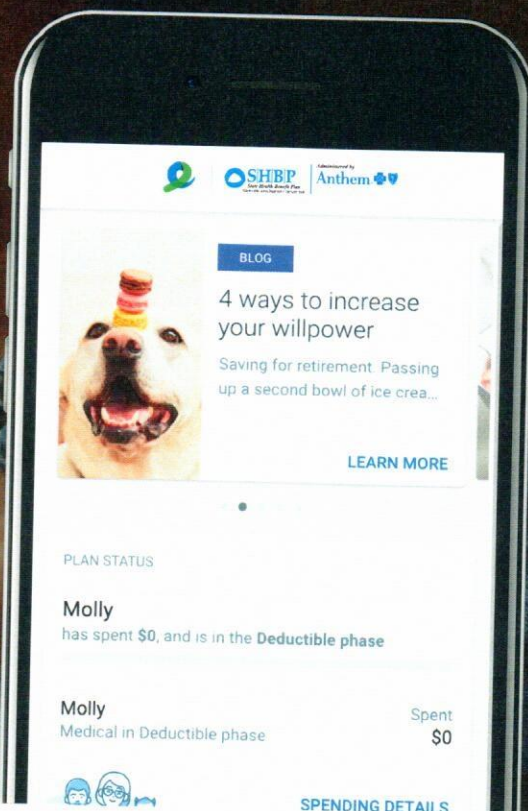
anthem.com/shbp

Or download the mobile app



GET IT ON
Google Play

Download on the
App Store



Get peace of mind.

Clearly see what's covered by your health plan, how much services will cost, and where you've spent your health care dollars.



Find doctors you'll love.

Search ratings and reviews from real patients, and find high-quality doctors or specialists in your network and near you.



Access care anytime and anywhere.

Access LiveHealth Online from the Engage app and have a face-to-face video visit with a doctor on your smartphone, tablet, or computer with a web camera.



Your Health Care Summary — beyond an explanation of your benefits

Claims information, how to save money, ways to stay healthy — it's all there and more

We know that understanding your benefits can be a challenge, so we tried to make it simpler. Our newly designed health care summary includes all the details you're used to seeing in an explanation of benefits (EOB) - the care you received, what the charge was, how much you'll pay, and how much we'll pay. But it doesn't stop there! Check it out...



It's got everything you'll want to know about a claim.

In the *Claims summary* section, you'll get a quick look at how much the charge was for your care and how much of that you need to pay. For more details about a claim, go to the *Claims details* page. It shows the amounts for your co-pay (if applicable), co-insurance, deductible and services not covered to make it simpler to understand your claims.

You pay \$175.00.
Here's how it breaks down.

Copay	Deductible	Your percentage of the costs	Services not covered	Your total cost
+	+	+	+	
0.00	175.00	0.00	0.00	= 175.00
0.00	175.00	0.00	0.00	= \$175.00

Want to know how much of a claim went toward your deductible and out-of-pocket maximum?

Your year-to-date summary will give you a look at that and also show you how much is left until you reach your deductible and out-of-pocket maximum.

Jane Q. Member Member ID: WW9500W90909 Coverage: Individual
Group ID: GA8039 STATE HEALTH BENEFIT PLAN GA

Your health account (HRA) balance
\$1,042.56

Plan deductible	In-network deductible	Applied to date	Remaining deductible	Out-of-network deductible	Applied to date	Remaining deductible
Individual Jane Q. Member	\$1,500.00	-\$500.00	\$1,000.00	\$3,000.00	-\$750.00	\$2,250.00
Out-of-pocket (OOP) maximum	In-network OOP max	Applied to date	Remaining OOP max	Out-of-network OOP max	Applied to date	Remaining OOP max
Individual Jane Q. Member	\$4,000.00	-\$1,000.00	\$3,000.00	\$8,000.00	-\$1,050.00	\$6,950.00

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Looking for savings opportunities?

Maybe you didn't know how much money you can save when you get care from a doctor or facility in your plan. Your *Health Care Summary* can show you easy ways to save on your out-of-pocket costs.



Preventive care reminders*

For Jane

- ☐ Breast cancer screening
- ☐ Diabetes check
- ☐ Colon cancer screening

For Tom

- ☐ Child well-care visit
- ☐ Flu shot

For Ben

- ☐ Child well-care visit
- ☐ Flu shot

*Your checklist is based on age and gender guidelines from the Centers for Disease Control and Prevention. Been to the doctor recently? It may not reflect your most recent services.

You'll also see any recommended preventive care you should get.

You know, the screenings, checkups, lab tests or vaccines you may have put off or the things you need to do if you have certain health conditions. If your kids¹ are covered under your plan, it'll even show any preventive care they should get.

How about tips and tools to help you get the most out of your health plan?

Your *Health Care Summary* has those, too! For example, do you know where the closest urgent care is to your home? We can tell you and give you directions too!



Claims details



Cost savings



Preventive care reminders



Tools & tips



What's in a name? A lot!

Your *Health Care Summary* is exactly what it says it is: a summary of all the important information you need to know about the health care you receive.

¹ Applies to covered dependents under 18. Each adult dependent over 18 receives their own Health Care Summary

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