Looking to get more out of your health plan?

Visit the website made just for you: anthem.com/shbp.

We created a website just for you—to help you better understand your plan, make the most of your benefits and find helpful information when and wherever you need it. You'll find interactive tools, health programs and much more, all built around your specific plan, in one convenient, secure and private spot.

First things first—register! It only takes a minute or two:

1. Go to anthem.com/shbp.
2. In the Member Log-in area, select Register Now and follow the prompts.
3. Set up a username and password using the group number listed on your SHBP member ID card.
4. Be sure to provide your email address so we can send you important updates and information.

Next, see all you can do:

- Check the status of a claim.
- Compare costs for a medical procedure at hospitals and facilities with the Engage tool.
- Review your claim recap.
- Learn more about our Personal Health Coach programs.
- Request a new member ID card and print a temporary one.

Updates!

We're always updating, adding and improving our online tools and programs to help make your life easier. Now it's your turn. To make sure you have the best online experience, update your current Web browser to get the latest version.
Get the most out of your plan when you register at anthem.com/shbp

Find a doctor, specialist, hospital or facility online, anytime.
1. Go to anthem.com/shbp.
2. Log in using your member username and password or register if you do not have an account.
3. Select Find a Doctor.
4. Choose what kind of doctor or health professional you want to find.
5. Enter your city and state or ZIP.

View the amount of credits in your account.
Keep track of your well-being credits by following these simple steps:
1. Log in to anthem.com/shbp.
2. Select the Benefits tab.
3. Then select the HRA or MIA tab. Note: the MyIncentive Account (MIA) is a spending account tied to the HMO plan.
4. Scroll down to view all the transactions in your account:
   - You’ll see all the well-being incentive credits deposited by date.
   - You’ll see all claims processed by date.

We’ve got a mobile app just for you!
Manage your health coverage wherever you go with the Engage app for the iPhone® or Android®:
1. Get a virtual ID card.
2. Find a doctor, hospital, or urgent care center and get directions from wherever you are.
3. Get costs for care on the spot.

Get the app!
Visit the App Store® or Google Play™ and search for Engage. You can also use this QR code:

If you don’t have a QR code reader, you can download the free ScanLife QR Reader app to your mobile device.

Anthem Blue Cross and Blue Shield is the trade name of Blue Cross-Blue Shield Healthcare Plan of Georgia, Inc., an independent licensee of the Blue Cross and Blue Shield Association. ANTHEM is a registered trademark of Anthem Insurance Companies, Inc.
Meet Engage, your personalized health assistant

Engage will help you get the most out of your health plan and benefits so you can be confident you’re making the best choices for your health.

Register for Engage at

anthem.com/shbp

Or download the mobile app

GET IT ON
Google Play

App Store

Get peace of mind.
Clearly see what’s covered by your health plan, how much services will cost, and where you’ve spent your health care dollars.

Find doctors you’ll love.
Search ratings and reviews from real patients, and find high-quality doctors or specialists in your network and near you.

Access care anytime and anywhere.
Access LiveHealth Online from the Engage app and have a face-to-face video visit with a doctor on your smartphone, tablet, or computer with a web camera.
Your Health Care Summary — beyond an explanation of your benefits

Claims information, how to save money, ways to stay healthy — it's all there and more

We know that understanding your benefits can be a challenge, so we tried to make it simpler. Our newly designed health care summary includes all the details you're used to seeing in an explanation of benefits (EOB) - the care you received, what the charge was, how much you'll pay, and how much we'll pay. But it doesn't stop there! Check it out...

You pay $175.00. Here's how it breaks down.

<table>
<thead>
<tr>
<th>Copy</th>
<th>Deductible</th>
<th>Your percentage of the costs</th>
<th>Services not covered</th>
<th>Your total cost</th>
</tr>
</thead>
<tbody>
<tr>
<td>+</td>
<td>0.00</td>
<td>175.00</td>
<td>0.00</td>
<td>0.00</td>
</tr>
<tr>
<td></td>
<td>0.00</td>
<td>175.00</td>
<td>0.00</td>
<td>$175.00</td>
</tr>
</tbody>
</table>

It's got everything you'll want to know about a claim.

In the Claims summary section, you'll get a quick look at how much the charge was for your care and how much of that you need to pay. For more details about a claim, go to the Claims details page. It shows the amounts for your co-pay (if applicable), co-insurance, deductible and services not covered to make it simpler to understand your claims.

Want to know how much of a claim went toward your deductible and out-of-pocket maximum?

Your year-to-date summary will give you a look at that and also show you how much is left until you reach your deductible and out-of-pocket maximum.

Jane D. Member | Member ID: YYYY00000000 | Coverage: INDIVIDUAL

<table>
<thead>
<tr>
<th>Plan deductible</th>
<th>In-network deductible</th>
<th>Applied to date</th>
<th>Remaining deductible</th>
</tr>
</thead>
<tbody>
<tr>
<td>Indiv. Q Member</td>
<td>$1,000.00</td>
<td>$500.00</td>
<td>$500.00</td>
</tr>
<tr>
<td>Total out-of-pocket maximum</td>
<td>In-network deductible</td>
<td>Applied to date</td>
<td>Remaining deductible</td>
</tr>
<tr>
<td>Indiv. Q Member</td>
<td>$4,000.00</td>
<td>$1,000.00</td>
<td>$3,000.00</td>
</tr>
<tr>
<td>Your health account (HRA) balance</td>
<td>$1,042.56</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

$3,000.00 | $500.00 | $3,000.00

Continued on other side
Looking for savings opportunities?
Maybe you didn’t know how much money you can save when you get care from a doctor or facility in your plan. Your Health Care Summary can show you easy ways to save on your out-of-pocket costs.

Preventive care reminders*
For Jane
☐ Breast cancer screening  ☐ Colon cancer screening
☐ Diabetes check
For Tom
☐ Child well-care visit  ☐ Flu shot
For Ben
☐ Child well-care visit  ☐ Flu shot

*Your checklist is based on age and gender guidelines from the Centers for Disease Control and Prevention. Been to the doctor recently? It may reflect your most recent services.

You’ll also see any recommended preventive care you should get.
You know, the screenings, checkups, lab tests or vaccines you may have put off or the things you need to do if you have certain health conditions. If your kids’ are covered under your plan, it’ll even show any preventive care they should get.

How about tips and tools to help you get the most out of your health plan?
Your Health Care Summary has those, too! For example, do you know where the closest urgent care is to your home? We can tell you and give you directions too!

What’s in a name? A lot!
Your Health Care Summary is exactly what it says it is: a summary of all the important information you need to know about the health care you receive.